

WARRANTY LETTER

SUNPROOF® SLING OUTDOOR FURNITURE FABRICS

The external range of Sunproof-Sling fabrics from PT Ateja Tritunggal which is made of PVC coated polyester yarns are covered by a warranty of three (3) years. This warranty is effective to its direct customer from the date of original purchase of the fabrics under normal conditions of use and environment in accordance to our technical specifications.

Before the use of Sunproof-Sling fabrics, the customer shall determine the suitability of the product for its intended use.

The warranty is valid for any purchase made after March 2016, applies to the following properties:

- Breaking strength of product shall maintain 50 % strenght at the end of warranty period
- The Flame retardancy of the product shall maintain its capabilities during the period of warranty
- Uniform fading of color under ultraviolet radiation.

This warranty is valid under the following terms and conditions:

- Should the fabric not meet the above stated properties or specifications, PT Ateja will reimburse the price of or replace the square meters of fabric accepted as defective according to the table quoted hereunder, after inspection and agreement by its Quality Control department. The warranty period will start from the original date of purchase from PT Ateja. The percentage of reimbursement or replacement is in proportion to the number of years of usage according to the chart below and shall not exceed the original sales price to the original purchaser:

Warranty Period	1 st Year	2 nd Year	3 rd Year
Reimbursement	100%	50%	25%

- The defect fabric shall be kept available to the experts of PT Ateja Tritunggal.
- In the case of replacement of the fabric, the warranty shall not be extended and is still effective as from original date of purchase.
- All claims must be submitted with the original invoice of the fabric purchased together with its fabric label, and sent within thirty (30) days after the defect has been discovered or ascertained, by registered mail to PT Ateja Tritunggal, Jl. Raya Batujajar KM 2.8, Padalarang, Bandung 40561, West Java – Indonesia.
- PT Ateja Tritunggal shall not be liable for any injury, loss or damage arising directly or indirectly from the use of, or the inability to use the fabrics with an unsuitable or incompatible components, improper fabric preparation or installation of hardware or improper or insufficient maintenance, improper care or repair or storage of the product.

The warranty does not cover costs, damages or deterioration due to the following reasons:

- Transportation or storage condition
- Normal wear and tear or ageing of the fabric
- The benefits not performed by PT Ateja Tritunggal: sewing of the fabric, cutting of the fabric, etc
- Improper handling, usage or preparation of fabrics not authorized by PT Ateja
- Errors of design, making-up, assembling or use in inappropriate conditions
- Color differences between parts exposed and unexposed to direct sunlight
- Consequences of chemical or abrasive attacks, atmospheric pollution or accidental puncturing
- Permanent transfer of certain color agents, such as inks, permanent markers and other non-colorfast dyes used in clothing
- Presence of stains or rings caused by fatty or straining substances (food fats, sun or industrial creams and oils, etc.)
- Accidents, bad weather or neglect, high winds, atmospheric pollution, accidental discharges, acts of God or any other force majeure conditions for which PT Ateja Tritunggal cannot be held liable.

Furthermore, the warranty does not cover the costs of labor, dismantling, reassembly and transport.

This limited warranty shall under no circumstances pose an obstacle to the legal guarantees.