



TECHNICAL FABRICS FOR WINDOWS

5 YEAR Limited Warranty Letter (Interior Screens)

The internal range of Solar Cool fabrics from PT Ateja Tritunggal which is made of PVC coated polyester yarns are covered by a warranty of five (5) years. This warranty is effective to its direct customer from the date of original purchase of the fabrics under normal conditions of use in accordance to our technical specifications combined with regular maintenance as per our care instructions.

Before the use of Solar Cool fabrics, the customer shall determine the suitability of the product for its intended use.

The five (5) year warranty, which is valid for any purchase made after January 2013 and is subjected to full payment of the invoice, applies to the following properties:

- Breaking strength in accordance to the standard ISO 1421.
- Fire resistance classifications supplied in the Solar Cool catalogues are in effect at the time of original purchase.
- Uniform fading of color under ultraviolet radiation.
- Color fastness to light for which all colors (except white for which color fastness is not warranted) of Solar Cool fabrics are guaranteed 8 on a scale of 1 to 8 according to the standard ISO 105:B02.

This warranty is valid under the following terms and conditions:

- Should the fabric not meet the above stated properties or specifications, PT Ateja will refund the price of or replace free of charge the panels of fabric accepted as defective, after inspection and agreement by its Quality Control department.
- The defect fabric shall be kept available to the experts of PT Ateja Tritunggal.
- In the case of replacement of the fabric, the warranty shall not be extended and is still effective as from original date of purchase.
- All claims must be submitted with the original invoice of the fabric purchased together with its fabric label, and sent within ten (10) days after the defect has been discovered or ascertained, by registered mail to PT Ateja Tritunggal, Jl. Raya Batujajar KM 2.8, Padalarang, Bandung 40561, West Java - Indonesia.
- PT Ateja Tritunggal shall not be liable for any injury, loss or damage arising directly or indirectly from the use of, or the inability to use the fabrics with an unsuitable or incompatible blind components, improper fabric preparation or installation of hardware or improper or insufficient maintenance, improper care or repair or storage of the product.

The warranty does not cover costs, damages or deterioration due to the following reasons:

- Transportation or storage condition
- Normal wear and tear or ageing of the fabric
- The benefits not performed by PT Ateja Tritunggal: sewing of the fabric, cutting of the fabric, etc
- Improper handling, usage or preparation of fabrics not authorized by PT Ateja
- Improper mechanism for use of the fabric
- Installation of the mechanism
- Improper maintenance or the use of unsuitable products or instruments: no detergent, chemical product or solvent can be used, nor any scraper or other instrument that may damage the surface.
- Accidents, bad weather or neglect, high winds, atmospheric pollution, accidental discharges, acts of God or any other force majeure conditions for which PT Ateja Tritunggal cannot be held liable.

Furthermore, the warranty does not cover the costs of labor, dismantling, reassembly and transport.

This limited warranty shall under no circumstances pose an obstacle to the legal guarantees.